

AlertPlus by **VOICEPLUS**



AlertPlus is bridging corporate legacy voicemail systems with state-of-the-art IP and Wireless Communication Devices by providing enhanced message notification to mobile and remote professionals.

AlertPlus technology provides notice of voicemail messages deposited in the corporate system by sending a text notification alert to user's wireless devices such as cellular phones and PDAs, as well as, email inboxes and instant messaging services... an important reminder when the employee is away from their desk. *AlertPlus* provides wireless enabled users to enjoy the benefits of being mobile or remote from the office without having to wonder if the red message waiting light is flashing on their.

Most corporate users currently have no way of being informed that they have received a voicemail message on their landline voicemail system when they are away from the telephone deskset. Their only recourse has been to periodically check for voicemail throughout the day – an inefficient solution given the demands that corporate users already have on their limited time. Additionally, the latency associated with periodic polling for voicemail messages may result in overdue responses to urgent calls.

AlertPlus Notifies Employees of Voicemails by sending a text alert, providing the mobile phone subscriber with a time stamp and “New Message” count for voicemail messages deposited in the corporate voicemail system. This *Alert* can be updated continuously and delivered to any combination of communications devices and email accounts.

AlertPlus Uses Existing Device Functionality allowing companies to capitalize on the existing technology of their wireless devices while extending the functionality of their voicemail systems. It does not interfere with the message notification of the wireless voicemail system or the message waiting light at the corporate telephone set!

AlertPlus Provides Cost Savings by reducing the fees associated with unnecessary calls to check voicemail boxes, reducing the need for pagers and eliminates the requirement for an outdial pager port on a legacy voicemail system.

AlertPlus Improves Reliability by offering a faster, more reliable method of notification than traditional pagers. With *AlertPlus* notification occurs in mere seconds, anywhere in the world!

AlertPlus Notification

Shortens response time, improving customer satisfaction.

Removes the need to carry a pager and a cell phone.

Keep employees connected anywhere, anytime.

Extends the functionality of voicemail systems.

Facilitates emergency escalation.

Building services that bridge the gap between the voice messaging world and the mobile world is a challenge VoicePlus, Inc. has taken head on. Industry experts predict that by 2004 the addressable market for the wireless enterprise will be as large as the global voice messaging market is today. VoicePlus' **AlertPlus** application provides text message notification of corporate voice messages to wireless devices empowering enterprises to prioritize messages and establish guaranteed delivery, ensuring that whatever the message, your employee or customer is sure to get it when they need it.





About VoicePlus

In today's global business environment it is important to have a partner that understands what it takes to communicate and compete. At VoicePlus, Inc. we understand how to remain competitive in today's volatile business world. We understand the importance of deploying the latest technology to harness information. We know that the ability to move on demand is key to growing your business. Since 1986 VoicePlus, Inc. customers have benefited from the world's most innovative and flexible voicemail systems. Our success and longevity as a solution provider is directly attributed to our "customer driven" development and service philosophy. Simply stated we listen to our customers and we respond with the appropriate products and improvements. In line with our philosophy we have recently responded to our customer's requirement for an affordable and flexible message notification tool.

VoicePlus provides integrated call processing systems and custom applications delivering superior messaging services and communication solutions to professionals. VoicePlus continues to develop and combine technologies and services that focus on helping customers increase productivity and revenues through integrated applications of Voice Messaging (VM), Unified Messaging (UM), Unified Communications (UC), Voice Over Internet Protocol (VoIP) and E-Mail Attachment Management. For more information, please call (888) 297-7587 or visit us on the World Wide Web at www.voiceplus.com.

